

Record 72 of 155	
Reference Number	38527017
Created Date	06/27/2012
Complaint Source	FTC Online Complaint Assistant (CIS)
Originator Reference Number	
Contact Type	Complaint
Data Source	Consumer
DNC?	N
Entered By	FTCCIS-FTCUSER
Entered Date	06/27/2012
Updated By	
Updated Date	
Agency Contact	Internet
Complaint Date	06/27/2012
Transaction Date	
Consumer First Name	b(6)
Consumer Middle Name	
Consumer Last Name	b(6)
Consumer Salutation	
Consumer Address, Line 1	b(6)
Consumer Address, Line 2	
Consumer Address, Line 3	
Consumer Address, City	TULSA
Consumer Address, State Code	OK
Consumer Address, State Name	Oklahoma
Consumer Address, Country Code	USA
Consumer Address, Country Name	UNITED STATES
Consumer Address, ZIP Code	b(6)
Consumer Address, ZIP Code Extension	
Consumer Home Phone, Country Code	
Consumer Home Phone, Area Code	b(6)
Consumer Home Phone, Number	b(6)
Consumer Work Phone, Country Code	
Consumer Work Phone, Area Code	
Consumer Work Phone, Number	
Consumer Work Phone, Extension	
Consumer Fax, Country Code	
Consumer Fax, Area Code	

Consumer Fax, Number	
Consumer Cell Phone, Country Code	
Consumer Cell Phone, Area Code	
Consumer Cell Phone, Number	
Consumer Email	b(6)
Consumer Age range	
Consumer Military Status	
Consumer Military Station	
Consumer Complaining Company/Org	
Company Name	WORLD ACCEPTANCE CORPORATION
Company Address, Line 1	700 W Kenosha Street
Company Address, Line 2	
Company Address, Line 3	
Company Address, City	BROKEN ARROW
Company Address, State Code	OK
Company Address, State Name	Oklahoma
Company Address, Country Code	USA
Company Address, Country Name	UNITED STATES
Company Address, ZIP Code	74012
Company Address, ZIP Code Extension	
Company Phone, Country Code	
Company Phone, Area Code	918
Company Phone, Number	2580231
Company Phone, Extension	
Company Email	
Company Website	
Company Rep First Name	SARAH
Company Rep Middle Name	
Company Rep Last Name	WADE
Company Rep Salutation	
Company Rep Comments	MANAGER
Complaint Info Initial Contact Method	In Person
Complaint Info Initial Contact Date	
Complaint Info Initial Response Method	Mail
Complaint Info Initial Response Date	
Complaint Info Amount Requested Method	
Complaint Info Amount Requested	

Value	
Complaint Info Amount Paid Method	
Complaint Info Amount Paid Value	
Complaint Info Product Service Code	3002
Complaint Info Product Service Description	Creditor Debt Collection
Complaint Info Law Violation Code	MCA MCN MCS
Complaint Info Law Violation Description	Calls Debtor at Work Knowing Debtor Can't Take Calls Calls Debtor After Getting 'Cease Communication' Notice Tells Someone Other Than Debtor About Debt
Complaint Info Statute Code	P
Complaint Info Statute Description	FTC Act Sec 5 (BCP)
Complaint Info Topic Code	
Complaint Info Topic Description	
Complaint Info Comments	I HAVE ALREADY FILED A COMPLAINT ON THIS COMPANY FOR CONTINUING TO CALL ME AT WORK AFTER I HAVE VERBALLY ASKED THEM TO STOP. TODAY 6/27/2012 ONE OF THE REPRESENTATIVE CAME BY MY PLACE OF EMPLOYMENT TO ASK ME WHY I WASNT MAKING PAYMENTS. MY GENERAL MANAGER WHO WITNESSED THE ORDEAL WAS FURIOUS. I MAY HAVE TO RESIGN/TERMINATE MY EMPLOYMENT BECAUSE OF THIS. NOT TO MENTION TO HAVE YOUR SUPERIOR WITNESS A COLLECTION AGENT IN YOUR PLACE OF EMPLOYMENT. THE LAST TIME A COMPLAINT WAS FILED THE DISTRICT MANAGER FROM WORLD ACCEPTANCE CALLED AND SAID THAT THE ACTIONS THAT THE MANAGER DID IN CALLING MY PLACE OF EMPLOYMENT WOULD NOT BE ACCEPTED. NOW THEY ACTUALLY COME BY MY PLACE OF EMPLOYMENT? NOW I RISK BEING FIRED BECAUSE OF THEIR ACTION.
Complaint Info CRA Dispute Flag	
Complaint Info CRA Dispute 45 Days Flag - FOIA only	

Record 11 of 155	
Reference Number	27603567
Created Date	09/09/2010
Complaint Source	FTC Online Complaint Assistant (CIS)
Originator Reference Number	
Contact Type	Complaint
Data Source	Consumer
DNC?	N
Entered By	FTCCIS-FTCUSER
Entered Date	09/09/2010
Updated By	
Updated Date	
Agency Contact	Internet
Complaint Date	09/09/2010
Transaction Date	07/30/2010
Consumer First Name	b(6)
Consumer Middle Name	
Consumer Last Name	b(6)
Consumer Salutation	
Consumer Address, Line 1	b(6)
Consumer Address, Line 2	
Consumer Address, Line 3	
Consumer Address, City	Pavo
Consumer Address, State Code	GA
Consumer Address, State Name	Georgia
Consumer Address, Country Code	USA
Consumer Address, Country Name	UNITED STATES
Consumer Address, ZIP Code	b(6)
Consumer Address, ZIP Code Extension	
Consumer Home Phone, Country Code	
Consumer Home Phone, Area Code	b(6)
Consumer Home Phone, Number	b(6)
Consumer Work Phone, Country Code	
Consumer Work Phone, Area Code	b(6)
Consumer Work Phone, Number	b(6)
Consumer Work Phone, Extension	
Consumer Fax, Country Code	
Consumer Fax, Area Code	
Consumer Fax, Number	

Consumer Cell Phone, Country Code	
Consumer Cell Phone, Area Code	
Consumer Cell Phone, Number	
Consumer Email	
Consumer Age range	40 - 49
Consumer Military Status	
Consumer Military Station	
Consumer Complaining Company/Org	
Company Name	World Acceptance Corp
Company Address, Line 1	606 1st Ave. SE
Company Address, Line 2	
Company Address, Line 3	
Company Address, City	Moultrie
Company Address, State Code	GA
Company Address, State Name	Georgia
Company Address, Country Code	USA
Company Address, Country Name	UNITED STATES
Company Address, ZIP Code	31768
Company Address, ZIP Code Extension	
Company Phone, Country Code	
Company Phone, Area Code	229
Company Phone, Number	9854996
Company Phone, Extension	
Company Email	
Company Website	
Company Rep First Name	Charlotte
Company Rep Middle Name	
Company Rep Last Name	
Company Rep Salutation	
Company Rep Comments	Assistant Manager
Complaint Info Initial Contact Method	In Person
Complaint Info Initial Contact Date	07/30/2010
Complaint Info Initial Response Method	In Person
Complaint Info Initial Response Date	07/30/2010
Complaint Info Amount Requested Method	
Complaint Info Amount Requested Value	\$189.00

Complaint Info Amount Paid Method	Check (Not Classified)
Complaint Info Amount Paid Value	\$189.00
Complaint Info Product Service Code	3002
Complaint Info Product Service Description	Creditor Debt Collection
Complaint Info Law Violation Code	MCEC
Complaint Info Law Violation Description	Falsely Threatens Arrest, Seizure of Property
Complaint Info Statute Code	P
Complaint Info Statute Description	FTC Act Sec 5 (BCP)
Complaint Info Topic Code	
Complaint Info Topic Description	
Complaint Info Comments	<p>Charlotte had been calling me at work several days prior to her showing up at my place of employment. The day she showed up, she called me outside to discuss the debt with me and demanded that she get some form of payment before she left my place of employment. I told her that I would not have any money until that next Friday. This was on a Wednesday. She said I cannot leave here without at least \$189.00 for two months payment. She also stated that if I did not make payment that day, then she would hang around my place of employment and follow me home to confiscate the collateral that I put up for the loan, which was my laptop. I told her that she could not follow me around on my job for the rest of the day. She said oh yes I can. She then asked me if I had someone I could call to borrow the money from them. I told her that I did not know of anyone that had that kind of money on the spot. She then asked me if I could borrow it from my employers. I told her that I did not want to be embarrassed in front of my employers and co-workers by asking them to loan me money to pay this debt. It was my debt and I would pay them on Friday. She kept following me around my place of employment like a little puppy dog. I could not even do my job. I could've gotten fired. I then went to my boss's wife and explained to her what was going on and she wrote me a personal check for the \$189.00 and let me go to the bank next door to cash it. Charlotte followed me over there and took the</p>

	<p>money right out of my had as soon as the cashier at the bank handed it to me. Of course this was embarrassing as well as having to be harrassed by this creditor in front of my employers and co-workers as well as customers. I have never been so humiliated in my life. My boss found out what was going on and he told me that if he knew that's what was going on he would've told her to leave. He thought it was a relative or a customer that I had a great relationship with. That is about the sum of what happened.</p>
Complaint Info CRA Dispute Flag	
Complaint Info CRA Dispute 45 Days Flag - FOIA only	

Record 49 of 155	
Reference Number	34845454
Created Date	02/07/2012
Complaint Source	FTC Online Complaint Assistant (CIS)
Originator Reference Number	
Contact Type	Complaint
Data Source	Consumer
DNC?	N
Entered By	FTCCIS-FTCUSER
Entered Date	02/07/2012
Updated By	
Updated Date	
Agency Contact	Internet
Complaint Date	02/07/2012
Transaction Date	
Consumer First Name	b(6)
Consumer Middle Name	
Consumer Last Name	b(6)
Consumer Salutation	
Consumer Address, Line 1	b(6)
Consumer Address, Line 2	
Consumer Address, Line 3	
Consumer Address, City	Centerton
Consumer Address, State Code	AR
Consumer Address, State Name	Arkansas
Consumer Address, Country Code	USA
Consumer Address, Country Name	UNITED STATES
Consumer Address, ZIP Code	b(6)
Consumer Address, ZIP Code Extension	
Consumer Home Phone, Country Code	
Consumer Home Phone, Area Code	b(6)
Consumer Home Phone, Number	b(6)
Consumer Work Phone, Country Code	
Consumer Work Phone, Area Code	b(6)
Consumer Work Phone, Number	b(6)
Consumer Work Phone, Extension	

Consumer Fax, Country Code	
Consumer Fax, Area Code	
Consumer Fax, Number	
Consumer Cell Phone, Country Code	
Consumer Cell Phone, Area Code	
Consumer Cell Phone, Number	
Consumer Email	b(6)
Consumer Age range	
Consumer Military Status	
Consumer Military Station	
Consumer Complaining Company/Org	
Company Name	World Acceptance
Company Address, Line 1	2246 hwy 412
Company Address, Line 2	
Company Address, Line 3	
Company Address, City	Colcord
Company Address, State Code	OK
Company Address, State Name	Oklahoma
Company Address, Country Code	USA
Company Address, Country Name	UNITED STATES
Company Address, ZIP Code	74338
Company Address, ZIP Code Extension	
Company Phone, Country Code	
Company Phone, Area Code	918
Company Phone, Number	4226240
Company Phone, Extension	
Company Email	
Company Website	
Company Rep First Name	Maria
Company Rep Middle Name	
Company Rep Last Name	
Company Rep Salutation	
Company Rep Comments	Assistant Manager
Complaint Info Initial Contact Method	Phone Call: Landline
Complaint Info Initial Contact Date	
Complaint Info Initial Response Method	Unknown

Complaint Info Initial Response Date	
Complaint Info Amount Requested Method	
Complaint Info Amount Requested Value	\$270.00
Complaint Info Amount Paid Method	Unknown
Complaint Info Amount Paid Value	
Complaint Info Product Service Code	3002
Complaint Info Product Service Description	Creditor Debt Collection
Complaint Info Law Violation Code	MCAIMCEBIMCQIMCSIMCW
Complaint Info Law Violation Description	Calls Debtor at Work Knowing Debtor Can't Take Calls\Falsely Threatens Suit\Illegal or Unintended Act\Fails to Identify Self as Debt Collector\Tells Someone Other Than Debtor About Debt\Calls any person repeatedly or continuously
Complaint Info Statute Code	P
Complaint Info Statute Description	FTC Act Sec 5 (BCP)
Complaint Info Topic Code	
Complaint Info Topic Description	
Complaint Info Comments	Maria with world acceptance called my place of employment and spoke to one of my hourly employees. she explained she was with World Acceptance a company I had a loan with and verified employment and told my employee I was going to have my wages garnished for not paying my payment. This is clearly a violation of the "fair debt collection act" This company is harassing and are bullies.
Complaint Info CRA Dispute Flag	
Complaint Info CRA Dispute 45 Days Flag - FOIA only	

Record 64 of 155	
Reference Number	36734762
Created Date	03/20/2012
Complaint Source	BBB TN Nashville
Originator Reference Number	05730037086309
Contact Type	Complaint
Data Source	Organization
DNC?	N
Entered By	BBBMTN-USER
Entered Date	03/20/2012
Updated By	
Updated Date	
Agency Contact	External Agency
Complaint Date	03/20/2012
Transaction Date	
Consumer First Name	b(6)
Consumer Middle Name	
Consumer Last Name	b(6)
Consumer Salutation	
Consumer Address, Line 1	b(6)
Consumer Address, Line 2	
Consumer Address, Line 3	
Consumer Address, City	N/A
Consumer Address, State Code	TN
Consumer Address, State Name	Tennessee
Consumer Address, Country Code	USA
Consumer Address, Country Name	UNITED STATES
Consumer Address, ZIP Code	b(6)
Consumer Address, ZIP Code Extension	
Consumer Home Phone, Country Code	
Consumer Home Phone, Area Code	
Consumer Home Phone, Number	
Consumer Work Phone, Country Code	
Consumer Work Phone, Area Code	b(6)
Consumer Work Phone, Number	b(6)
Consumer Work Phone, Extension	
Consumer Fax, Country Code	
Consumer Fax, Area Code	
Consumer Fax, Number	

Consumer Cell Phone, Country Code	
Consumer Cell Phone, Area Code	
Consumer Cell Phone, Number	
Consumer Email	b(6)
Consumer Age range	
Consumer Military Status	
Consumer Military Station	
Consumer Complaining Company/Org	
Company Name	World Acceptance Corporation
Company Address, Line 1	1000 Jackson Drive
Company Address, Line 2	Suite 202
Company Address, Line 3	
Company Address, City	GOODLETTSVILLE
Company Address, State Code	TN
Company Address, State Name	Tennessee
Company Address, Country Code	USA
Company Address, Country Name	UNITED STATES
Company Address, ZIP Code	37072
Company Address, ZIP Code Extension	
Company Phone, Country Code	
Company Phone, Area Code	
Company Phone, Number	
Company Phone, Extension	
Company Email	
Company Website	
Company Rep First Name	Jim
Company Rep Middle Name	
Company Rep Last Name	Littlepage
Company Rep Salutation	
Company Rep Comments	Vice President Operations TN
Complaint Info Initial Contact Method	
Complaint Info Initial Contact Date	
Complaint Info Initial Response Method	
Complaint Info Initial Response Date	
Complaint Info Amount Requested Method	
Complaint Info Amount Requested Value	

Complaint Info Amount Paid Method	
Complaint Info Amount Paid Value	
Complaint Info Product Service Code	3123
Complaint Info Product Service Description	Lending: Finance Company
Complaint Info Law Violation Code	
Complaint Info Law Violation Description	
Complaint Info Statute Code	
Complaint Info Statute Description	
Complaint Info Topic Code	
Complaint Info Topic Description	
Complaint Info Comments	Every time I'm one day late with a payment they start calling my work number.I do not have a personal cell or home phone.I have repeadedly told them that the number they are calling is not for my personal use and could result in my dismissal.(██████████-Dickson,Tn. Warehouse Mngr.)I have paid off over 13 different loans with this co. over the past 15 years. --- Additional Comments: I ask that my loan be paid in full so that I can discontinue any further buisness with this company.'
Complaint Info CRA Dispute Flag	
Complaint Info CRA Dispute 45 Days Flag - FOIA only	

Record 74 of 155	
Reference Number	39253589
Created Date	07/11/2012
Complaint Source	BBB MO Saint Louis
Originator Reference Number	07340001453432
Contact Type	Complaint
Data Source	Organization
DNC?	N
Entered By	BBBSAMO-USER
Entered Date	07/11/2012
Updated By	
Updated Date	
Agency Contact	External Agency
Complaint Date	07/11/2012
Transaction Date	
Consumer First Name	b(6)
Consumer Middle Name	
Consumer Last Name	b(6)
Consumer Salutation	
Consumer Address, Line 1	b(6)
Consumer Address, Line 2	
Consumer Address, Line 3	
Consumer Address, City	EDWARDSVILLE
Consumer Address, State Code	IL
Consumer Address, State Name	Illinois
Consumer Address, Country Code	USA
Consumer Address, Country Name	UNITED STATES
Consumer Address, ZIP Code	
Consumer Address, ZIP Code Extension	
Consumer Home Phone, Country Code	
Consumer Home Phone, Area Code	
Consumer Home Phone, Number	
Consumer Work Phone, Country Code	
Consumer Work Phone, Area Code	b(6)
Consumer Work Phone, Number	b(6)
Consumer Work Phone, Extension	
Consumer Fax, Country Code	
Consumer Fax, Area Code	
Consumer Fax, Number	

Consumer Cell Phone, Country Code	
Consumer Cell Phone, Area Code	
Consumer Cell Phone, Number	
Consumer Email	b(6)
Consumer Age range	
Consumer Military Status	
Consumer Military Station	
Consumer Complaining Company/Org	
Company Name	World Acceptance Corporation of Missouri
Company Address, Line 1	285 S Plaza Way
Company Address, Line 2	
Company Address, Line 3	
Company Address, City	CAPE GIRARDEAU
Company Address, State Code	MO
Company Address, State Name	Missouri
Company Address, Country Code	USA
Company Address, Country Name	UNITED STATES
Company Address, ZIP Code	
Company Address, ZIP Code Extension	
Company Phone, Country Code	
Company Phone, Area Code	573
Company Phone, Number	3397883
Company Phone, Extension	
Company Email	
Company Website	
Company Rep First Name	James J.
Company Rep Middle Name	
Company Rep Last Name	Rosenauer
Company Rep Salutation	
Company Rep Comments	President
Complaint Info Initial Contact Method	
Complaint Info Initial Contact Date	
Complaint Info Initial Response Method	
Complaint Info Initial Response Date	
Complaint Info Amount Requested Method	
Complaint Info Amount Requested	

Value	
Complaint Info Amount Paid Method	
Complaint Info Amount Paid Value	
Complaint Info Product Service Code	3123
Complaint Info Product Service Description	Lending: Finance Company
Complaint Info Law Violation Code	
Complaint Info Law Violation Description	
Complaint Info Statute Code	
Complaint Info Statute Description	
Complaint Info Topic Code	
Complaint Info Topic Description	
Complaint Info Comments	<p>This office called my place of employment several times after being told not to. I acknowledge that I owe this company money for a small loan. I am currently working very hard to pay off but my husband is unemployed and we are struggling in all areas. I stay in contact and let the office know that I am trying but things keep happening and I don't have access to any money to pay as I hoped. They called my place of employment one day several times in a row on my personal extension so many times I had to log out of my phone and then they continued to call my boss on her personal extension. I called them right away and asked them to not call her extension. If they needed to call mine that was fine but to not every call me at work on that extension (my boss') again. They continued to do this putting my job in jeopardy. I understand they want their money and I am working very hard to repay but that is harrassment to continue to call my boss at their personal extension about personal business matters for me, especially after I asked them to stop. Their practice is to stop at my home each week as well, and have become pushy with my husband and very threatening in one instance. --- Additional Comments: I want it to be known after they have been told to not call a specific number they continue. I have told them to contact me on my</p>

	personal phone and my extension at work is fine but to not phone my boss. They are aware I am working and sometimes my hours or the project I'm working on does not allow me to answer or call back immediately. '
Complaint Info CRA Dispute Flag	
Complaint Info CRA Dispute 45 Days Flag - FOIA only	